



April 14, 2026

Dear Patient,

Mount Sinai Health System has reached an agreement with Anthem Blue Cross Blue Shield to restore in-network access to the Mount Sinai hospitals, facilities, and services you depend on effective immediately.

This agreement means that Anthem will once again cover your care at Mount Sinai at in-network rates. We will update you in the coming days about your next steps if you received and paid for care from Mount Sinai while we were out of network.

We know this period of uncertainty may have been stressful for you and your family. If your care was disrupted in any way, please know we truly understand the worry and inconvenience this may have caused. Throughout this process, our focus has been on protecting your access to the Mount Sinai hospitals, facilities, and services you depend upon and ensuring we can continue delivering the high-quality care you deserve.

If you have any questions, or need help rescheduling canceled appointments, our team is here for you:

- For scheduling questions, please call your physician's office.
- For billing questions, please call 212-987-3100
- For all other questions, please find the number of your hospital or outpatient facility [here](#)

Thank you again for continuing to trust Mount Sinai. We are honored to care for you.