



December 2, 2025

Dear Patient,

We are writing today with an update about an upcoming change that may impact your access to Mount Sinai Health System services.

We understand that your employer, Con Edison, is planning to transition its health insurance plan to Anthem Blue Cross Blue Shield (formerly Empire), effective Thursday, January 1.

Mount Sinai is negotiating with Anthem to establish a new agreement before our existing contract expires on Wednesday, December 31. We are committed to doing all we can to remain in Anthem's network and limit any disruption to patients, but if we are unable to reach an agreement prior to the contract termination date, **Mount Sinai physicians will no longer be in Anthem's network beginning Thursday, January 1, and Mount Sinai's hospitals and facilities will no longer be in Anthem's network beginning Sunday, March 1.**

Please know that nothing changes today, and we will keep you updated while we continue our work to reach an agreement with Anthem. In the meantime, **please keep all appointments and procedures you have scheduled with Mount Sinai hospitals, physicians, and outpatient services.**

Please note that this change does not apply to Mount Sinai transplant services. All transplant-related care will remain in network for Anthem patients. Any services not related to transplant care will be considered out of network on Thursday, January 1.

Transition of Care

If you are currently receiving care from certain Mount Sinai-affiliated specialty providers or using specific specialty services, Anthem may continue to cover your care at in-network rates for a period of time through transition-of-care benefits.

Determinations regarding eligibility and approval for transition of care are ultimately up to Anthem. Unfortunately, Mount Sinai physician practices do not have access to or influence over these determinations and cannot provide additional information about individual cases.

If you believe you may be eligible for transition of care, please contact Anthem directly at the number on the back of your insurance card.

What You Can Do

We encourage you to talk to your human resources or benefits department and urge them to contact Anthem to let them know that you want to keep your in-network access to Mount Sinai providers and services.

Stay Informed

Visit our website at [KeepMountSinai.org](https://www.KeepMountSinai.org) to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, please call our community information line at **833-912-3558**.

We know how important it is for you to be able to access the health care services you trust, and there's nothing more important to us than your care. We will continue working toward a solution and will keep you informed if anything changes.