



Dear Parent or Guardian,

We are writing today with an important update about the person you care for's access to care at Mount Sinai Health System through their Anthem Blue Cross Blue Shield (Anthem) Child Health Plus Medicaid insurance plan.

We are currently working with Anthem (formerly known as Empire) to renew our contract, which expires on Wednesday, December 31, and we are doing everything we can to reach a new agreement before then.

If our contract expires before an agreement is reached:

- **Mount Sinai's physicians will no longer be in Anthem's Child Health Plus Medicaid network beginning Thursday, January 1.**
- **Mount Sinai's hospitals and facilities will no longer be in Anthem's Child Health Plus Medicaid network beginning Saturday, March 1.**

What You Can Do

Please know that nothing changes today. The person you care for can continue receiving care at Mount Sinai the way they always have through Wednesday, December 31.

We encourage you to call Anthem at the phone number on the back of the person you care for's insurance card and let them know you want to keep their in-network access to Mount Sinai providers and services.

Stay Informed

Visit our website at [KeepMountSinai.org](https://www.KeepMountSinai.org) to stay up to date and view answers to frequently asked questions. If you have more questions or need assistance, you may also call our community information line at **833-912-5604**.

You may be aware that due to changes in federal laws and regulations, there may be significant changes in eligibility for New York State Medicaid plans. Please be assured that Mount Sinai's discussions with Anthem are not related to these changes. However, we strongly encourage you to contact the NYS Medicaid Helpline at **(800) 541-2831** for general information about federally directed Medicaid changes, as the person you are for's eligibility for Medicaid coverage in general may change.

We value your choice for the person you care for to receive care at Mount Sinai and hope to remain their trusted health care provider in 2026 and beyond.