



January 2025

Dear Patient,

We are following up on a previous message we sent about Mount Sinai's negotiations with your insurance provider, Cigna. As we continue to work through the details of our agreement, **we have extended our contract with Cigna through Sunday, March 2.**

We hope this extension will allow us additional time to finalize our negotiations. We encourage you to keep all appointments at Mount Sinai at this time. If anything changes, we will let you know.

If you have any questions, please **visit our website at [KeepMountSinai.org](https://www.KeepMountSinai.org)**. You may also call our **dedicated community information line at 833-623-1258**.

We know how important it is for you to be able to get health care services from the Mount Sinai providers and facilities you trust. We will continue working toward a solution and will keep you informed of any changes.

Thank you for trusting Mount Sinai for your care.