



Subject: Important Update About Your Insurance Coverage and Mount Sinai

Pre-Header: Your access to Mount Sinai's Florida facilities will continue in 2025

Dear [Merged Patient Name],

You may have received a letter or email about Mount Sinai Health System's discussions with Cigna about renewing our contract, which expires on Friday, January 31.

I want to let you know that while our New York facilities may be out of network beginning Saturday, February 1, Mount Sinai's Florida practices will remain in network for Cigna commercial plans.

I apologize for any inconvenience the previous communication may have caused. **You do not need to do anything to continue receiving care at Mount Sinai's Florida practices.**

Thank you for your continued trust in Mount Sinai.

A handwritten signature in cursive script that reads "Vicki LoPachin".

Vicki LoPachin, MD, FACP, MBA

Chief Medical Officer

Senior Vice President

Mount Sinai Health System